



Business Registration

Session Feedback Responses

Report Date: 2008-Nov-12 Period: 2008-Apr-01 to 2008-Jun-30
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	1085	25.86
Chamber of Commerce	245	5.84
Community Futures	234	5.58
Friend	486	11.58
Newspaper	9	.21
Other	797	18.99
Ministry	243	5.79
Municipality	88	2.10
Internet	1009	24.05
Total	4196	100.00
Were the instructions easy to follow and understand?		
Yes	3758	92.31
No	313	7.69
Total	4071	100.00
Would you use the service again and/or recommend it to others?		
Yes	3906	96.09
No	159	3.91
Total	4065	100.00
Overall, how would you rate this service?		
Excellent	1316	31.76
Very good	2216	53.47
Fair	533	12.86
Poor	56	1.35
Very poor	23	.56
Total	4144	100.00
If necessary, may we contact you about your comments?		
Yes	1774	47.75
No	1941	52.25
Total	3715	100.00
Total Successful Sessions:		8707
Successful Sessions with Feedback Responses:		3803
Percentage of Sessions with Feedback Responses:		43.68