



Business Registration

Session Feedback Responses

Report Date: 2008-Nov-12 Period: 2008-Jul-01 to 2008-Sep-30
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	960	28.37
Chamber of Commerce	188	5.56
Community Futures	172	5.08
Friend	367	10.85
Newspaper	9	.27
Other	669	19.77
Ministry	187	5.53
Municipality	69	2.04
Internet	763	22.55
Total	3384	100.00
Were the instructions easy to follow and understand?		
Yes	3039	92.57
No	244	7.43
Total	3283	100.00
Would you use the service again and/or recommend it to others?		
Yes	3180	96.42
No	118	3.58
Total	3298	100.00
Overall, how would you rate this service?		
Excellent	1125	33.61
Very good	1743	52.08
Fair	426	12.73
Poor	38	1.14
Very poor	15	.45
Total	3347	100.00
If necessary, may we contact you about your comments?		
Yes	1396	46.24
No	1623	53.76
Total	3019	100.00
Total Successful Sessions:		7449
Successful Sessions with Feedback Responses:		3098
Percentage of Sessions with Feedback Responses:		41.59