



# Business Registration

## Session Feedback Responses

Report Date: 2008-Jan-08      Period: 2007-Oct-01 to 2007-Dec-31  
 Environment: Production      Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
<b>How did you hear about this service?</b>		
Chamber of Commerce	226	6.57
Community Futures	164	4.77
Friend	377	10.97
Government Agent	989	28.77
Internet	699	20.33
Ministry	204	5.93
Municipality	90	2.62
Newspaper	6	.17
Other	683	19.87
Total	3438	100.00
<b>Were the instructions easy to follow and understand?</b>		
Yes	3116	92.46
No	254	7.54
Total	3370	100.00
<b>Would you use the service again and/or recommend it to others?</b>		
Yes	3265	96.88
No	105	3.12
Total	3370	100.00
<b>Overall, how would you rate this service?</b>		
Excellent	1071	31.49
Very good	1810	53.22
Fair	463	13.61
Poor	40	1.18
Very poor	17	.50
Total	3401	100.00
<b>If necessary, may we contact you about your comments?</b>		
Yes	1517	49.11
No	1572	50.89
Total	3089	100.00
Total Successful Sessions:		7369
Successful Sessions with Feedback Responses:		3166
Percentage of Sessions with Feedback Responses:		42.96