



Business Registration

Session Feedback Responses

Report Date: 2008-Apr-01 Period: 2008-Jan-01 to 2008-Mar-31
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Chamber of Commerce	278	6.51
Community Futures	234	5.48
Friend	463	10.84
Government Agent	1151	26.94
Internet	994	23.26
Ministry	223	5.22
Municipality	80	1.87
Newspaper	16	.37
Other	834	19.52
Total	4273	100.00
Were the instructions easy to follow and understand?		
Yes	3827	91.95
No	335	8.05
Total	4162	100.00
Would you use the service again and/or recommend it to others?		
Yes	4009	96.16
No	160	3.84
Total	4169	100.00
Overall, how would you rate this service?		
Excellent	1280	30.40
Very good	2203	52.32
Fair	651	15.46
Poor	59	1.40
Very poor	18	.43
Total	4211	100.00
If necessary, may we contact you about your comments?		
Yes	1831	47.48
No	2025	52.52
Total	3856	100.00
Total Successful Sessions:		8697
Successful Sessions with Feedback Responses:		3869
Percentage of Sessions with Feedback Responses:		44.49